

"Telecommunication Products to solve Telecommunication Problems"

# CK-1P5 Promotion-On-Hold Module

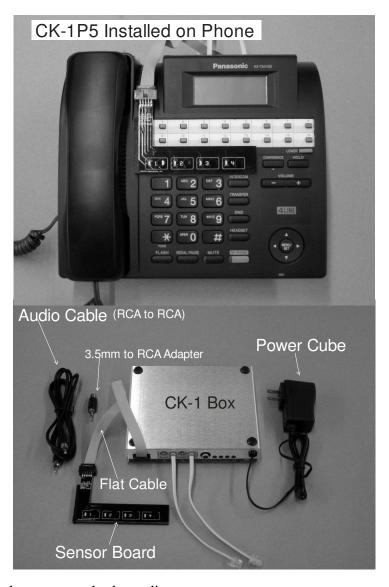
For the Panasonic KX-TS4100, KX-TG4200, and KX-TGS4300 Phones

1/8/2014--V4

#### Introduction

Thank you for purchasing the Skutch CK-1P5 Promotion-On-Hold Module for the

Panasonic KX-TGS4100, KX-TG4200, and KX-TS4300 four line phone family. The CK-1P5 works ONLY with these three phone models. The CK-1P5 is a true plug and play device. The unit does not require any "Learning" to operate. When a call is placed ON HOLD from any one of the phones, the ON HOLD caller will hear the Promotion-On-Hold audio. When the line is re-answered, the audio automatically stops. The CK-



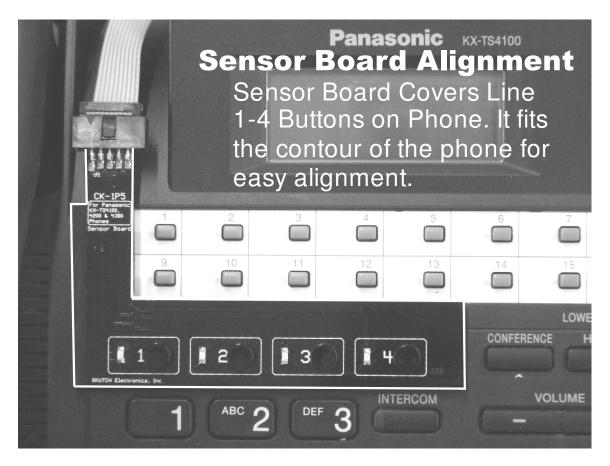
1P5 requires an external Audio player to supply the audio.

### **Installation**

The CK-1P5 can be installed on any one telephone, and it will work from all phones that are within the family (The 3 Models ONLY).

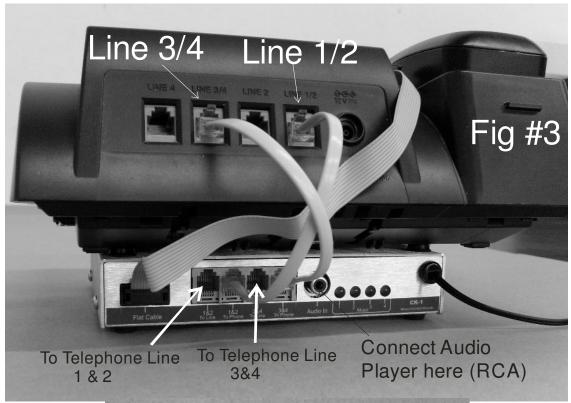
1- Make sure that the surface on the telephone is clean and free of dust and/or oil.

2- Peel the paper protector off back side of the "SENSOR BOARD" . Carefully align as shown in the picture below. The Sensor Board will almost snap into place, as it is designed to fit the contour of the phone. The Sensor Board will completely cover the Line 1 through 4 buttons on the phone. The LEDS on the Sensor Board do NOT align to the LEDS on the phone.



**CAUTION:** The SENSOR BOARD must be aligned correctly or the unit will not operate properly. If you need to remove the SENSOR BOARD once it is attached, slowly lift up on one edge of the SENSOR BOARD.

- 3- Position the CK-1 box under the base telephone with the jacks facing towards the back of the phone. (See Fig. 3).
- 4- Connect the short modular cord from [1&2 to Phone] on CK-1 to [LINE 1/2] on Phone.
- 5- Connect the short modular cord from [3&4 to Phone] on CK-1 to [LINE 3/4] on Phone.
- 6- Connect the RCA end of the Audio cord, to the AUDIO IN jack on the back of the CK-1 box. Connect the other end to your audio source. If your audio source has a 3.5mm audio connector, use the supplied audio adapter on the end of the cable.
- 7- Connect a MOD cord from Telephone Wall Jack 1&2 to [1&2 to Line] on CK-1.
- 8- Connect a MOD cord from Telephone Wall Jack 3&4 to [3&4 to Line] on CK-1.
- 9- Connect the POWER CUBE from the CK-1 box to 115VAC power.





# **Testing the System:**

- 1- Pickup line 1 on your telephone. The line one GREEN LED on the SENSOR BOARD should light up.
- 2- Repeat this test for lines 2-4. If all lines light up when picked up, the CK-1 is working properly. If the lights on the SENSOR BOARD do not light up, then
- a) Make sure that the CK-1P5 and Phone is connected to power.
- b) Make sure that the SENSOR BOARD is aligned properly.

# I hear Music when I pick up the phone

It is normal to hear a burst of music when a call is picked up from a HOLD condition. The maximum length of the burst should be under 1 1/2 seconds. This is normal and is due to the communication structure of this family of phones.

# **Lights on CK-1 Box.**

When you place a line on HOLD, the corresponding LED on the rear of the CK-1P5 box lights up to confirm the Promotion-On-Hold condition.

# Using Other Brand Phones with the KX-TS4100/4200/4300 Phones

This family of phones is not compatible with other makes and models of telephones. Calls placed ON HOLD with these phones can not be cleared from other makes and models. In this case, the line will remain busyed out, until the line is cleared by a family phone, or until the 5 minute timeout has elapsed. The CK-1P5 will not play Promotion-On-Hold on phones outside of this family. For these reasons it is not recommended that other makes and models of telephones be used with this family of phones.

# Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

# ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

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